

University Health Services Florida State University 960 Learning Way Tallahassee, FL 32306-4178 (850) 644-3608 Fax: (850) 644-8958

HEALTH & WELLNESS CENTER

# **Healthcare Compliance Information**

Florida State University's University Health Services (UHS) is staffed by physicians, nurse practitioners, registered nurses, nutritionists, health educators, and various support personnel to serve your healthcare and health education needs. It is funded in part by a portion of the fee you pay to FSU. Website: www.uhs.fsu.edu

#### **Services Provided**

UHS is a fully accredited primary care center. A team of dedicated professionals provides a variety of wellness, minor illness, injury and urgent medical care and outreach programs through the general medical clinics, a women's clinic, a nutrition clinic, a physical therapy clinic, a psychiatric clinic, a radiology clinic, an allergy clinic, a travel clinic, a triage clinic and a vibrant health promotion department. Quest Labs is the in-house full service laboratory; pickup service is available for students whose insurance requires the use of Lab Corps.

#### **Payment for Services**

UHS accepts cash, checks, VISA, MC, FSUCard, HSA cards and insurance as payment for services. You may also defer charges to your Student Financial Services (SFS) account; however, doing this will result in a registration HOLD until paid in full. UHS is an in-network provider for Aetna PPO and selected HMO health plans, most BCBS PPO plans, Humana and United Health Care PPO plans. Claims to other insurance carriers are billed as "out-of-network." Any amount not covered by your insurance plan will be placed on your SFS account. It is the student's responsibility to know what his/her individual plan covers. Some HMO insurance plans require that you have a referral or pre-authorization to be seen at UHS. Medicaid and Medicare cannot be used to pay for services at UHS but can be used to meet the insurance requirement to be able to register for classes.

## **Confidentiality of Records**

Medical records are strictly confidential. For patients age 18 and older written consent by the patient is required before records can be released. Authorization for release of medical records must be done on a per-visit or per condition basis and is valid until revoked by the student. **There is no blanket release for students to sign.** Parents or legal guardians of students under 18 have the legal right to review medical records for their children except for issues dealing with sexual health.

#### **Health Compliance Packet:**

Form 1 – Health History Form - SUBMIT

Form 2 - Student Immunization Record - SUBMIT

Form 3 – Health Center Patient Disclosure Authorization - SUBMIT

Form 4 – Privacy Policy – DO NOT SUBMIT

Form 5 - Vaccine Information Sheet - DO NOT SUBMIT

Effective July 1, 2011. All other editions of these forms are obsolete.

Please Submit Form 1, Form 2, and Form 3 to University Health Services c/o The Health Center Compliance Office 960 Learning Way, Tallahassee, Fl 32306-4178 Ph. 850-644-3608./ Fax 850-644-8958.

Or Use the FSU drop box at http://dropbox.fsu.edu

See attachment for instructions on how to submit forms electronically.

Processing the health compliance forms can take up to five days.

It is the responsibility of the student to verify clearance at https://admissions.fsu.edu/StatusCheck/.



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#### UNIVERSITY HEALTH SERVICES

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#### **Student Health History Form (Form 1)**

- This is a one-time requirement for enrollment. You will be asked to update this record whenever you receive services at University Health Services (UHS).
- Section A: Complete entirely. Enter your full name, date of birth, FSUSN or FSUID, complete mailing address, home and mobile telephone numbers and an email that you actually will read.
- Section B: Initial the sections for Student Observers and Notice of Privacy Policy (provided for you at Form 4) to acknowledge understanding and receipt of these two policies.
- SIGN the CONSENT to TREAT to receive services at University Health Services. For students **under age 18**, a parent or legal guardian's signature is required on this form (Form 1) BEFORE any treatment can be rendered to the student at University Health Services.
- Failure to initial and sign as directed will create a block to the student's ability to register for classes. The initials and signature cannot be electronically generated.

#### **Student Immunization Record (Form 2)**

- This is a one-time requirement.
- This form must be completed by AUTHORIZED PERSONNEL ONLY. To be considered valid, this form and any additional records submitted to the Health Compliance Office must include:
  - o The **signature** of the authorizing person (a school administrator or medical provider can be an authorized signer of this document). *Parents and Students are not authorized to enter immunization dates.*
  - o an **office stamp** showing the complete office address, telephone and **fax number**,
  - o the student's name and date of birth
  - o the cover of any attached shot records that identify the attached record with the student. Records attached to this form must also be signed and have an office stamp or office mailing address on them.
- We reserve the right to interpret the validity of all documents submitted.
- Any corrections to the entries on Form 2 MUST BE COMPLETELY REAUTHORIZED with the authorized signer's initials and the date
  the correction is made.
- All documents must be dated, signed and legible to be processed. The student signature in Section B is required. The ability to register for classes will be blocked until the student signature is obtained.
- Immunization requirements:
  - o Students born **BEFORE 1/1/57** must complete the Immunization Record Form and may decline the meningococcal meningitis and hepatitis B vaccines via the waiver in the spaces provided. If they wish to receive the meningococcal meningitis and/or hepatitis B vaccines, that is permitted. Sign the form and submit it.
  - o Students born **on or after** 1/1/57 must provide proof of two MMR (measles, mumps, and rubella) immunizations.
    - The first MMR must have been given on or after 1/1/68 and on or after the first birthday.
    - The second MMR immunization must have been given 28 days or more **after** the first MMR.
    - Positive IgG titers for measles (Rubeola), German measles (Rubella) and Mumps antibodies may be submitted in lieu
      of proof of two MMR. Copies of the actual lab results showing the positive titers must be provided to the Health
      Compliance Office before the student will be able to register for classes.
  - o All students must show proof of vaccination for meningococcal meningitis and hepatitis B. If, after reading the Vaccine Information Page, a student wishes to decline either one or both of these vaccines, the waiver(s) in Section B of Form 2 must be initialed. Electronically generated initials are not acceptable. A titer proving immunity to hepatitis B may be submitted in lieu of proof of the hepatitis B series. There is no titer for meningococcal meningitis at this time.

#### • Special Notes:

- A permanent or temporary medical exemption due to a health issue that precludes receiving the MMR vaccine must accompany the completed healthcare compliance packet. The medical exemption must be submitted on your provider's letterhead and signed and dated by your provider. Temporary exemptions must also include an expected end date for the exemption. Forms 1, 2 and 3 must be submitted.
- o Understand that in the event that a vaccine preventable outbreak occurs on the Florida State University Campus, and:
  - you are unable to show proof of adequate immunization via previous medical records, or
  - you are unable to show proof of immunity via a positive titer (a blood test showing immunity to the infection), THEN
  - you may be excluded from attending classes or other activities on the Florida State University campus for the duration of the outbreak, which can be up to 21 days following diagnosis of the last case.
- o Understand also that you
  - agree that you shall be solely responsible for any costs associated with exclusion from classes or university activities
  - are aware that should such exclusions affect your grades and attendance records, you will be ineligible to apply for
    either a medical course drop or a medical withdrawal due to a situation or situations resulting from a vaccine
    preventable incident.

• Clearance for registration for classes will not be given without the patient AND provider signature.

## **Patient Disclosure Authorization (Form 3)**

- This is a one-time requirement for enrollment. You will be asked to update this record whenever you receive services at University Health Services (UHS).
- Complete, sign, date and return this form with Forms 1 & 2.

#### **Insurance Requirements**

This is an annual requirement. Every full time student new to Florida State University must provide proof of adequate health insurance coverage before the registration block will be removed. International students studying at FSU on a J-1 or F-1 visa must show proof of health insurance regardless of credit hour load. Purchase or waiver can only be done on line at the student insurance web site: www.studentinsurance.fsu.edu. Before logging in to complete the waiver or purchase, review the private insurance requirements and plan information at the home page. Requests to change or cancel the purchase of the school-sponsored insurance must be submitted in writing to healthcompliance@admin.fsu.edu no later than 30 days following selection of health insurance on line. To begin the waiver or purchase process click on the flashing red and black link above the backpack.



HEALTH & WELLNESS CENTER

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Fax: (850) 644-8958

# **Health Compliance Checklist**

#### 1. Healthcare Compliance Packet

- Find it at <a href="www.healthcenter.fsu.edu">www.healthcenter.fsu.edu</a> It is the first document on the FORMS page. Complete and submit ONLY Forms 1, 2 and 3. All other pages are for your information and should not be sent to the Compliance Office.
- Fax Forms 1, 2 and 3 to 850-644-8958, OR
- Mail them to Health Compliance Office, 960 Learning Way, Tallahassee, FL 32306-4178,
- E-mail them to the electronic drop box. Instructions are in the packet. **OR**
- Bring them to room 1005, Health and Wellness Center. Forms submitted at Orientation may take up to 5 days to process.
- Every student enrolling in FSU must submit these forms **one time**.
- REMEMBER TO SIGN FORMS 1, 2 and 3 where it says: Student Signature! If you are not yet 18, your parent or guardian must also sign Form 1. If your parent signs the forms where you are supposed to sign, your forms will not be cleared.

#### 2. Proof of Immunizations

- It is Form 2 in the packet.
- Two MMRs (measles, mumps, rubella) combined immunizations must have been given on or AFTER the first birthday and at least 28 days apart. Single shots are only acceptable if all three were given on the same day. IgG titers showing positive immunity to measles, mumps and rubella may be submitted in lieu of proof of the two MMR immunizations. The lab slips showing the test results must be submitted. Negative or equivocal results are not acceptable.
- Meningococcal meningitis immunization proof **OR** waiver.
- Hepatitis B immunization proof **OR** waiver **OR** proof of positive immunity via a titer.
- Must be signed and dated by medical personnel **OR** custodian of records. The office fax number is required. The signer's printed name is also required.
- Any corrections to immunization dates must be initialed and dated by the person authorizing the records.
- Every student enrolling in FSU must submit this form one time.
- Registration will be blocked until this requirement is met.

#### 3. Proof of Health Insurance

- A. International students are those students studying at FSU on a J-1 or F-1 visa.
  - They are required to show proof of health insurance regardless of their credit hour load.
  - Accompanying dependents must also be covered by health insurance.
  - International students must either enroll in the school sponsored health insurance plan or waive enrollment in the school sponsored plan by showing proof of other comparable insurance.
- **B.** Domestic students are those students who are not studying at FSU on a J-1 or F-1 visa.
  - Full time students new to the university (undergrads taking at least 12 hours and grads taking at least 9 hours, newly admitted or re-admitted) must either enroll in the school sponsored health insurance plan or waive enrollment in the school sponsored plan by showing proof of other comparable insurance. A credit hour load of 6 credit hours during summer session is considered full time for both undergraduate and graduate students.

- If you are enrolling as a part-time student, call the health compliance office at 850-644-3608 to have your insurance waiver cleared with a credit hour underload. This must be done each semester and cannot be done on line.
- Students enrolled in the summer 2007 term or earlier who are still in the same program are grandfathered and are not required to show proof of health insurance.

#### C. How to take care of the compliance requirement:

• Go to <u>www.healthcenter.fsu.edu</u>. Click on the Support Services bar. Select Insurance, Immunizations and Compliance. Follow the prompts.

#### OR

- Go directly to www.studentinsurance.fsu.edu.
- Click on the flashing black and red link: Waive/Purchase Insurance Click Here. It is above the black backpack surrounded by students.
- Log in.
  - If you do not have your FSUID you can get it here by following the prompts.
- To purchase the school sponsored health insurance, select the Purchase FSU Insurance button.
  - 1. If you select the Pay Now button you will have to supply a credit card number and will be charged the premium immediately.
  - 2. If you do not select the Pay Now button the charges will go on your account to be paid by your financial aid when it is disbursed.
- If you purchase the school sponsored health insurance, make certain to update your local mailing address at Secure Apps of your blackboard account. That is the address the insurance carrier will use to send you your new insurance card. It must be USPS approved. If you have a U Box, enter it in your local mailing address as PO Box. The post office does not deliver to residence hall street addresses. If you live in an apartment, put the street address first and the apartment number second.
- The student sponsored insurance does <u>not</u> cover participation in collegiate athletics. Check with Nick Pappas at 850-645-2700 for insurance options. It does cover FSU Cheerleader and Golden Girl members as sports club participants.

OR

- To complete the *hard waiver* and enter your private insurance policy information, select the **Insurance Waiver** button.
- Follow the prompts. Make sure to select the term and year that will show continuous coverage for you even if you will not be attending summer sessions.
- This requirement must be met **once annually**.
- Remember, if you are not attending as a full-time student, contact the Compliance Office for a Credit Hour Underload to clear your insurance requirement.

#### 4. To Resolve Compliance Issues for either insurance or immunizations:

• If you have submitted your information and still are listed as non-compliant, call 850-644-3608 or send an e-mail to <a href="https://example.com/healthcompliance@admin.fsu.edu">healthcompliance@admin.fsu.edu</a>.



# REQUIRED

## UNIVERSITY HEALTH SERVICES

HEALTH & WELLNESS CENTER

will not prevent emergency treatment if necessary to help preserve life or health.

Parent / Guardian signature

STUDENT ADMISSIONS HEALTH HISTORY (Form 1)

Date:

YOU WILL NOT BE CLEARED TO REGISTER AT FSU WITHOUT THIS COMPLETED FORM (ALL PAGES) AND ADEQUATE PROOF OF IMMUNIZATIONS ON FILE

MAIL or FAX ALL COMPLETED PAGES TO:

University Health Services **Health Compliance Office** 960 Learning Way TALLAHASSEE, FLORIDA 32306-4178

TO VERIFY CLEARANCE CHECK https://admissions.fsu.edu/StatusCheck/ THIS FORM REQUIRES FIVE DAYS FOR **PROCESSING** 

**Information:** healthcenter.fsu.edu Insurance: 850.644.4250

Immunizations:850.644.3608

Fax: 850.644.8958

Or Electronically submit using FSU drop box (see attachments within packet for instructions for submitting Personal Health Information in a Secure Format)

**SECTION A -.** PRINT TWO COPIES OF THIS FORM. SUBMIT ONE; KEEP THE OTHER FOR YOUR RECORDS.

PLEASE PRINT LEGIBLY	Y (ILLEGIBLE FO	RMS WILL NOT BE I	PROC	CESSED)			
NAME Last	First		Mi	DOB	FSU SN or FSU ID	Sex	Race
				, ,		FM	
Address		Ci	tu,	/	State	1	Zip
Address		CI	ιy		State		Zip
Home Phone:( )			Cel	l Phone:( )			
Email Address:							
Primary Care Physician:			Phone/Fax				
· ·					,		
SECTION B-							
Please list any relevant p	ersonal medical l	nistory:					
Please list any relevant f		•					
Do you have any allergie							
, ,	s (to mei. meulea	tions). No 163 Flease in	ist II a	nswered yes.			
SECTION C - PLEASE READ AND INIT	PIAL FACILEECT	ON DELOW					
Student Observers	I IAL EACH SECT	ION BELOW					
	nowledge hy signing t	his document that FSII Stu	ident l	Health and Wellness (	Center, as part of Florida Sta	te Universit	v may have stude
from healthcare majors (i.e. Co	llege of Nursing, Colle	ege of Medicine, College of	Huma	n Sciences) as observe	ers during the course of my	visit at UHS	. I further underst
that the UHS staff members wi time, decline to have a student			re. I gi	ve UHS permission to	allow a student observer an	ia i unaerst	and that I may at a
	_						
Notice of Privacy Pol	•		DOL	Y.C. 1 . YY 1:1 1Y	WIII C . N CD		
packet as Form 4, as required l		= -	ie FSU	) Student Health and v	Vellness Center Notice of Pr	ivacy Pract	ces, included in th
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<b>Consent to Treat</b>							
I authorize FSU Student Health perform such care, procedures							
guarantees have been made to						Kilowicuge	that no
Student Signature					ata.		
Student Signature				U	ate:		
REQUIRED AUTHORIZATION CENTER PERSONNEL, MEDICA							
the event of serious disease or							

Student Name (Printed)				
, , ,	Last	First	MI	FSU SN or FSU ID



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# PART A – To be completed by Clinician/Records Custodian

	Dose 1/_/	Dose 2/_//	
75		,	
Meningococcal meningitis Vaccine If not provided, student must sign required waiver below.	Dose 1/ Month Day Year	Dose 2/_/	
Hepatitis B	Dose 1/	Dose 2//	Dose 3//
If not provided, student must sign required waiver below.	Month Day Year	Month Day Year	Month Day Year
	RECO:	MMENDED	
Polio	Dose 1//	Td (most recent booster)	Month Por Vers
ΓB skin test (PPD)	Month Day Year	Tdap (most recent booster)	Month Day Year
· · · · · · · · · · · · · · · · · · ·	Month Day Year		Month Day Year
f positive, provide documentation of			
reatment type and dates.			
Chicken Pox (varicella)	Dose 1 / /	Gardasil	Dose 1 / /
Or date of disease:	Month Day Year		Month Day Year
	Dose 2//		Dose 2//
Ionth Day Year	Γiter/		Dose 3//
Tomoditie A	Month Day Year	Pneumococcal Vaccine	Month Day Year
-	Dose 1// Month Day Year Dose 2//	(as indicated)	Month Day Year
	Month Day Year		
	FURE: My signature verifies, as	f <u>pri</u> or vaccine <del>allergic reactions, med</del> s of this date, all entries documented. Th	
	AUTHORIZED SIGNATURE		H OFFICE ADDRESS & fax #
	of a prescription pad is sufficient.	cumented on a separate sheet of paper, inclu	
Immunizations given after the form has I stamp with office address and fax. Use	of a prescription pad is sufficient.  Part B - Must Be	cumented on a separate sheet of paper, inclu  Completed By Student	uding authorized signature and office
Immunizations given after the form has I stamp with office address and fax. Use STUDENT SIGNATURE REQUIRE	of a prescription pad is sufficient.  Part B - Must Be  D REGARDLESS OF AGE. I HAVE the best of my knowledge and I freely	cumented on a separate sheet of paper, inclu	uding authorized signature and office ON REQUIREMENTS ON THIS FORM.
Immunizations given after the form has I stamp with office address and fax. Use STUDENT SIGNATURE REQUIRE This form has been truthfully completed to the state of	of a prescription pad is sufficient.  Part B - Must Be  D REGARDLESS OF AGE. I HAVE the best of my knowledge and I freely	cumented on a separate sheet of paper, inclu  Completed By Student  READ AND UNDERSTAND THE IMMUNIZATION  RE	uding authorized signature and office ON REQUIREMENTS ON THIS FORM.



University Health Services Florida State University 960 Learning Way Tallahassee, FL 32306-4178 (850) 644-3608

Fax: (850) 644-8958

Student Name (Printed)	First	MI	FSU SN	Date of Birth
Patient Disclosure Authorization:	First	MI	FSO SN	Date of Birth
Emergency Contact Name:		Relationship to Pa	tient:	
Address:	Ph	one:()_		
Do you want your treatment at University	Health Services discuss	sed with this persor	? Yes 🗌 No 🗍	
The staff members of University Health Se with whom we may discuss your medical o	•			
YOU MAY DISCU	ISS MY TREATMENT AT	UNIVERSITY HEAL	TH SERVICES WITH:	
Note: Accepted relationships include imm	•			
Center will not honor disclosure for discus campus or relationships other than those s				o departments on
1	Rel	ationship		
2	Rel	ationship		

I understand that I have a right to revoke this authorization at any time except in the case that action has already been taken. I understand that if I revoke this authorization, I must do so in writing by completing a new Patient Disclosure Authorization Form. Unless otherwise revoked, this authorization will remain on file in my electronic record.

Relationship \_\_\_\_\_

#### YOUR SIGNATURE BELOW ACKNOWLEDGES THE FOLLOWING

- 1. I understand and acknowledge by signing this document that I give University Health Services permission to file a claim to my health insurance carrier for the purpose of payment for services I have received at UHS. I further understand and agree that UHS may not be a contracted provider with my individual health insurance plan and that I may be responsible for any unpaid balance, or services not covered by my insurance plan. I understand that it is my responsibility to know what coverage I have under my individual plan. I give UHS permission to place these unpaid balances on my account with Student Financial Services. I am aware that any unpaid balance on my account with Student Financial Services will generate a "hold" being placed on my registration and that I may be assessed service fees on balances not paid by the due date assigned by Student Financial Services.
- 2. I understand I have a right to revoke this authorization at any time, except for cases where information has already been disclosed to those listed above. I understand that if I revoke this authorization, I must do so in writing by completing a new Patient Disclosure Authorization Form. Unless otherwise revoked this authorization will remain on file in my electronic health record.

Student Signature: _	Date:	